

2002

COMMERCE AND ACCOUNTANCY

SECOND PAPER

(Organisation Theory and Industrial Relations)

Full Marks : 200

Time : 3 hours

The questions are of equal value

Answer any five questions

1. Define organisation in the context of business. What, in your opinion, is the difference between formal and informal organisation?
2. Write in detail on line and staff authority in an organisation.
3. Describe in detail Maslow's theory of motivation.
4. Write the history of trade union movement in India either during 1918 to 1947 or during 1947 to 2000.

5. What do you mean by industrial democracy?
Comment upon the growth of industrial democracy in Indian industries.
6. Elucidate the measures which ordinarily are helpful in preventing industrial disputes in India.
7. Write notes on any two from amongst the following :
- (a) Conflicts in organisations
 - (b) Organisational change
 - (c) Outside leadership
 - (d) Industrial disputes settlement machinery
